

Physical Media Restoration



Bringing Data and Business Back to Life

Your onsite paper records are discolored by smoke from a faulty furnace.

You arrive at work to discover water damage from a radiator that accidentally broke during the night.

You uncover important paper records that have been contaminated by mold, pests, or even chemicals.



The fact is, mishaps like these can happen to any business or institution — no matter how safe your office, warehouse, or storage facility. Your valuable electronic files, paper documents and bound volumes can be damaged unexpectedly.

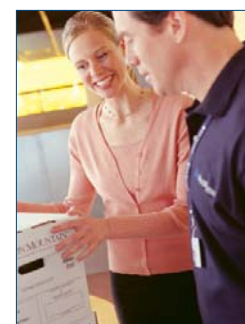
But regardless of the cause, you can make the best of the situation by doing what so many organizations already do when faced with this situation—call Iron Mountain, the leader in records and information management.

We can restore the integrity and content of your organization's most valuable resource — its data — and help bring your business back to life.

The Road to Recovery

Iron Mountain offers you a comprehensive, reliable and cost-effective way to quickly restore information stored on paper, microfiche, video, x-ray film, and other electronic and magnetic media.

We'll send a team of professionals to your site to size up what needs to be done and to recommend the best course of action. We might restore your information media on location; transfer damaged or contaminated materials to a recovery center; or ship all media to a more stable location — like an Iron Mountain facility — while your site is treated and restored. How we proceed depends on your priorities and the nature and extent of the problem.



A Wealth of Solutions and Services

Iron Mountain offers you a full range of recovery solutions and expert services. Each employs cutting-edge technologies. And each is designed to help you recover your data and keep your business running full speed ahead. Your problem can be as simple as water damage affecting a few files. Or as challenging as smoke or chemical contamination that impacts your entire storage facility. Whatever your problem, Iron Mountain has the solution.

- **Onsite Media Recovery**

If your paper, microfiche, x-rays, film, video, electronic and magnetic media have been damaged, our recovery process for restoring information may involve a variety of advanced techniques. These include freeze-drying, scanning, or filming of paper records and books, cleaning of x-rays, and stabilizing, copying and recovery of magnetic media.

- **Offsite Media Recovery**

When damaged media has to be moved offsite for restoration, you may wish to recover your materials at a records and media recovery facility, and permanently transfer them to the care and custody of one of Iron Mountain's commercial records management facilities.

- **Facility Restoration**

Do you suspect a facility or area has been contaminated? If so, we thoroughly test it to determine the nature and source of the problem and pinpoint any potential hazards. Our technicians follow strict protocols to prevent any cross-contamination or contaminant migration.

Restore Your Records, Protect Your Business

Increasingly stringent regulatory and legal requirements have forever changed the world of records management. Companies and institutions alike are under growing pressure to keep and produce relevant records for longer periods of time. And they're being held accountable when they can't comply. If your paper or electronic information is damaged, you need the help of a proven expert to recover that information and present it in a useable state. Iron Mountain is that expert.

Just Call Iron Mountain

Trust your Physical Media Restoration to the same company that protects data for more than half the Fortune 500 and businesses in 900 industries — Iron Mountain.

For more than 50 years, organizations of all sizes around the world have trusted us to protect, preserve, and recover their records and information.

Before



Damaging mishaps may occur that affect your records or facility, such as exposure to water, smoke, mold or weather related incidents.

After



Our team will work with you to understand your goals and objectives for information recovery, and develop a sound business solution to meet your requirements.

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Iron Mountain (NYSE: IRM) is the world's trusted partner for outsourced records and information management services.

Today, with over \$1 billion in annual revenues, Iron Mountain operates in major markets worldwide, serving thousands of customers in more than 80 markets in the U.S. and 40 markets in Europe, Canada, and Latin America.